

HARLEY HAPPENINGS

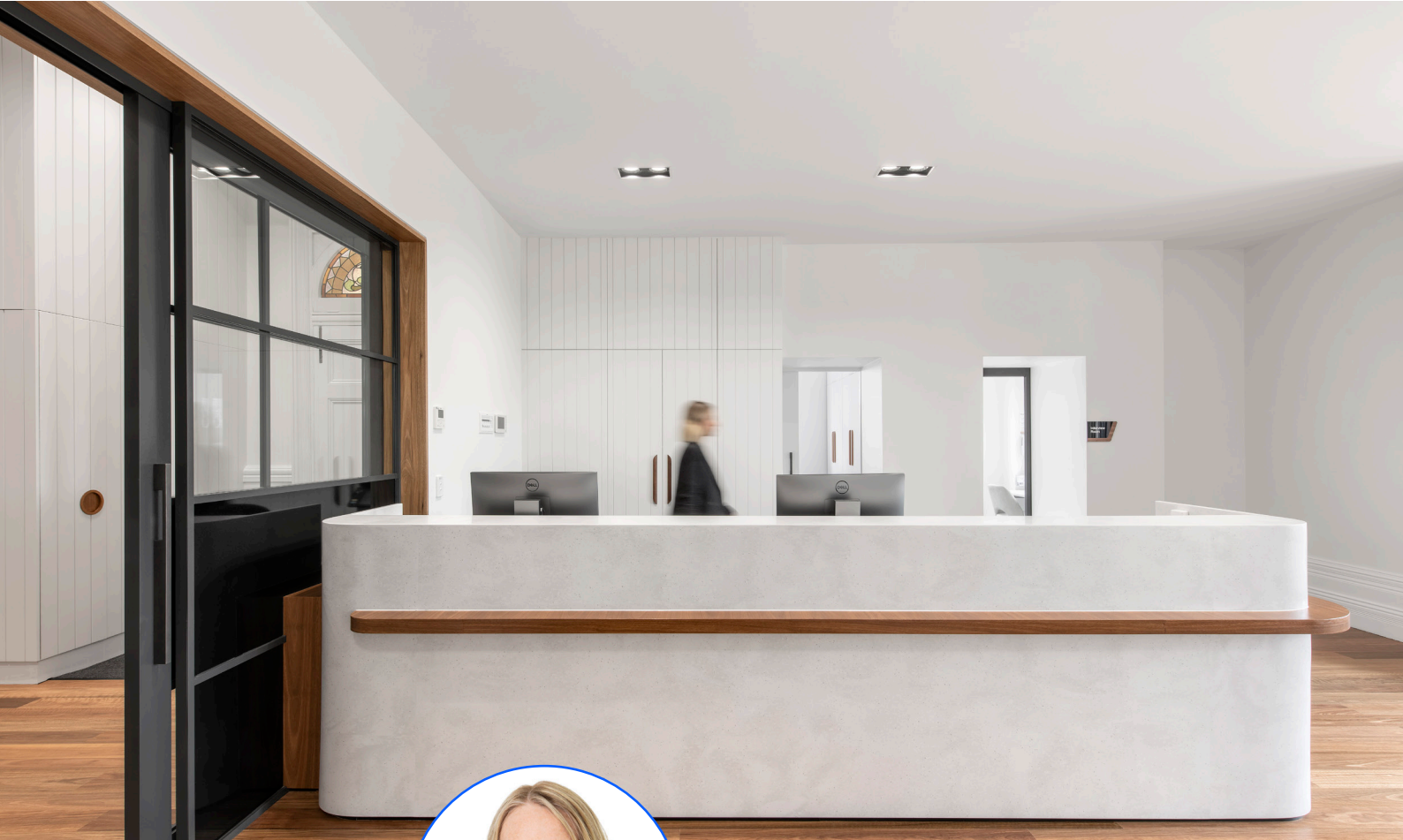
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A Message from Vicki Linden

Manager



Welcome to our latest edition of Harley Happenings. It is difficult to believe that it has been 6 months since our last edition and since then we have welcomed another 400 patients to Harley Day Surgery and 340 new patients to our Harley Dental specialists.

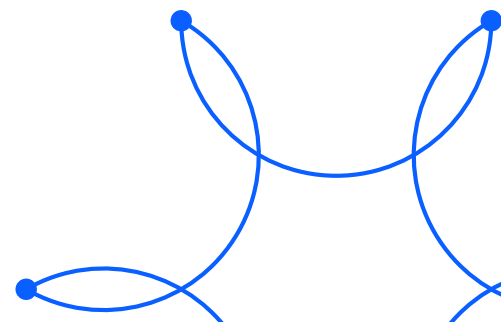
Our team have been humbled by the wonderful feedback we have received from our patients about the extraordinary care and service our team provides.

During this time we have continued to make quality and service improvements within the business.

Most recently the whole Harley team were part of a staff training day which provided the opportunity for our staff to interact on a different level and receive insights from a range of subject matter experts.

Finally, thank you to our patients, clinicians, staff, friends of Harley and our community generally as we celebrate the anniversary of our first year of operation.

We look forward to many more years of providing the highest possible standard of dental care.



Harley Day Surgery

Since our last newsletter we have been busy recruiting and training new staff to cover the increased numbers of patient admissions we have experienced. Joining our team are two new registered nurses, a new dental hygienist, a new surgical assistant, a new CSSD technician and a new administrative assistant. All wonderful additions to our team. Welcome.

In August, we had the opportunity to close our doors for one and a half days to immerse ourselves in training and development activities. Enjoying the chance to increase our skills and knowledge it was also a chance to connect as a group.

Thank you to our team of expert speakers and trainers for your presentations and infectious enthusiasm.

Last April we welcomed Dr James Badlani, Oral & Maxillofacial and Head & Neck Surgeon to our Day Surgery. Dr Badlani operates once a month, and it is great to have him on board providing clinical expertise to our inpatients.

Introducing below our quality and safety reporting results that we use to actively measure our performance in patient safety and quality. Feedback is always welcomed, and we encourage you to provide this to assist us in improving the care and service we provide. This can be provided by emailing feedback@harleydental.com.au

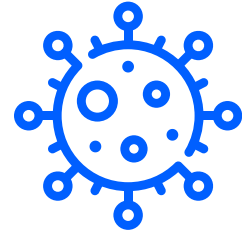


84%
Hand Hygiene

National Benchmark is 80%



0%
Patient Falls



0%
Infection Rate



Dental Health Week

August 1 - August 7, 2022

Harley Dental and Harley Day Surgery proudly participated in the annual Australian Dental Association's Dental Health Week. This year's focus is on the importance of healthy teeth and gums and how to keep your smile for life. Some useful tips to help maintain your oral health include:

- ☺ Brush your teeth twice a day with fluoride toothpaste.
- ☺ Clean between your teeth daily using floss or interdental brushes.
- ☺ Eat a healthy, balanced diet and limit added sugar intake.
- ☺ Visit the dentist regularly for check-ups and preventive care.



Botulinum Toxin – Cosmetic or Therapeutic?

Botulinum Toxin (BTX) is popular for its anti-wrinkle effects, but it is becoming

increasingly noted as an adjuvant treatment for head and neck pain.

What is BTX?

BTX is an exotoxin, a chemical, produced by a particular type of bacteria called Clostridium botulinum. It has multiple serotypes, ordered from A to G, with serotype A (BTX-A) being the most readily available.

What is it used for?

Australian Public Assessment Report for Botulinum toxin, type A, was recently published by Therapeutic Goods Administration (TGA). TGA is part of the Australian Government Department of Health and is responsible for regulating medicines and medical devices. Presently, Botox® (Allergan Australia Pty Ltd), is approved for many uses including cervical dystonia (spasmodic torticollis), focal spasticity of upper and lower limbs, prevention of headaches in adults with chronic migraine, among others. Any use for Botox® beyond that listed on TGA is considered 'Off-label' and requires special discussion with the client and clinician before considering its use.

How does it work for wrinkles?

It weakens skeletal muscle preventing muscle contractions and hence wrinkles.

How does it work for pain?

BTX has been used for its ability to inhibit various neurotransmitters, chemicals that can signal pain. It may reduce pain in the region of injection.

How does it work for clenching and grinding?

As an off-label use, a clinician may use their judgement to suggest BTX treatment in multiple conditions associated with parafunction such as clenching, grinding, pain in jaw, or jaw joint disorders. Primary action would be weakening of muscle and reducing pain.

Is it safe?

BTX is toxic, and due to its toxicity, is used locally and not systemically. It is a naturally occurring toxin and is responsible for clinical syndrome of botulism. The safety data is positive, with no evidence of serious liver toxicity, haematological toxicity, serious skin reaction. There was a rare case of slightly higher incidence of cardiovascular adverse effects with active treatment in an elderly, but the risk was also related to the stress of invasive procedure and associated anaesthetic.

Can I become immune to it?

There is a risk of developing neutralising antibodies, but this reduced when doses are minimal and treatments are separated in time.

To find out more or refer a patient, please contact our friendly team.

Dr Sachin Kulkarni

Orofacial Pain

BOHDS. (Hons) Grad. Dip. Dent. (Griffith) MANZAOP





Meet Our Team - Anne Fowler

Anne is the Clinical Services Manager at Harley Day Surgery.

What and where was your first job role in healthcare?

My first paid role in healthcare was as a graduate RN at the "old" RAH. I was employed in the graduate nurse program too many years ago to remember. I ended up staying 15 years progressing through the ranks until I become in charge of an inpatient unit. Family became my focus after that for a few years until I moved on into a specialist consulting rooms-based day procedure unit.

What is your job role at Harley Day Surgery?

I joined Harley in July 2021 as the Clinical Services Manager to get the Day Hospital up

and running from a medical perspective. The task felt overwhelming, and I still marvel how we all managed to work together to get licensed and then accredited in November.

What do you enjoy most about your work here at Harley Day Surgery?

Harley is very inclusive, and I love how everyone is so "team orientated". Everyone is willing to put their hand up to get a project off the ground and to make Harley better. I am also very comfortable with not knowing anything "dental", everyone is so great answering my questions and explaining everything clinical.

What is one of your most memorable moments in the past 3 months?

The wonderful team bonding during the staff training day. All learning from each other and sharing past experiences. I'm just sad that I missed out on the staff dinner. I'm sure there was much team bonding of a different variety that evening also.



R U OK Day? - 8 September, 2022



Annual staff training day - 12 August, 2022



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